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DIFFERENCES BETWEEN QUALITY ASSURANCE AND QUALITY CONTROL

1. Unlike quality control which deals mainly in the production process, quality assurance goes beyond to customers, placing major concern in their feedbacks concerning the products.
2. Quality assurance is a managerial tool, while quality control is a corrective tool.
3. Every staff involved in product development is responsible for quality assurance, while a specific team of trained workers are responsible for quality control.
4. Statistical tools and techniques when used in processing is called Statistical Process Control (SPC) and this is a part of quality assurance, while statistical techniques used in Quality Control is known as Statistical Quality Control (SQC)
5. Quality assurance is process oriented while quality control is product oriented
6. Quality assurance deals with managing quality while quality control is to verify quality
7. Quality assurance aims to prevent defects, while quality control aims to identify and improve defects
8. Verification is an example of quality assurance, while validation/software testing is an example of quality control
9. Quality assurance defines standards and procedures to be followed in order to satisfy customers requirements, while quality control ensures the provided standards are duly followed
10. Quality assurance involves activities such as process definition, implementation, auditing and training, while quality control involves activities like reviews, inspections, walkthrough and testing