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COURSE: CSC 406 – HUMAN COMPUTER INTERACTION

ASSIGNMENT: ONLINE ASSIGNMENT 2

QUESTION

Discuss the term quality in relation to Human Computer Interaction (HCI).

ANSWER

In the design and development of human computer interactions, focus is given to quality. These systems will be used by various people, in various environments and to achieve various tasks. It is therefore necessary, that these systems meet the user's needs and provide an intuitive experience with little to no hassle. In human computer interaction, the quality refers to these characteristics that are identified by the designers that should be achieved and then the measures that will be used to evaluate that the defined characteristics are met in a target system. If the defined characteristics are measured and met, the system is a quality system also putting into consideration the feedback from the users experience.