**2017/2018 ACADEMIC SESSION**

**CORSE CODE; PCS 103**

**COURSE TITLE; PRINCIPLES OF CONFLICT MANAGEMENT 1**

**UNIT; 2 UNITS**

**COURSE DESCRIPTION**

This course will be taught in two parts. In the first part, the course attempts an overview of the major techniques of conflict management and resolution relevant to ethnic conflict, religious rancor and political crisis. Particular attention will be given to the role of third parties in conflict management. It will also evaluate the effectiveness of practical work of local mediators and joint problem-solving in the management of community conflict. In the second part, the course will develop a discerning analysis in conflict management and peace-building with a view to expanding students’ understanding in preventive diplomacy and non-violent mechanisms. It examines the application of ethical reasoning to specific areas of practical concern in conflict management through relevant expositions in Peace literature. The multi-track diplomacy that covers the various avenues through which the peace practitioner may intervene in a conflict is examined, while the methods of constructing an early warning mechanism are introduced.

**COURSE OBJECTIVES**

The main objective of the course is to let students have better understanding of the concept ‘conflict’: the major techniques of conflict management and resolution, role of third parties in conflict management, to also evaluate the effectiveness of practical work of local mediators and joint problem-solving in the management of community conflict, to expand students’ understanding about preventive diplomacy and non-violent mechanisms.

**STUDENT LEARNING OUTCOME**

At the end of the course students should:

1. be familiar with the concept ‘conflict’; definition, types, stages of conflicts

2. Know major techniques of conflict management and resolution

3. Understand the role of third parties in conflict management

4. basic understanding of conflict and conflict management.

5. know the preventive diplomacy and non-violent mechanisms**.**

**COURSE OUTLINE**

**Topics**

1. Introductory class

This class will introduce students to the course syllabus and methods of instruction

1. Conflict: definition, types, stages of conflict.
2. Peace; definitions and types of peace.
3. Violence and Nonviolence : definitions and types
4. Approaches to conflict management
	1. Conflict resolution
	2. Conflict management
	3. Conflict transformation
	4. Conflict prevention
	5. Peacekeeping
	6. Peace making
	7. Peace enforcement
	8. Peace building
	9. Mediation
	10. Conciliation
	11. Negotiation
	12. Dialogue
	13. Joint-problem solving
	14. Arbitration
	15. Ombudsman
5. Conflict Management Strategies or Styles; Accommodating, Avoiding, Collaborating Compromising and Competing
6. Third-Parties in Conflict Management
	1. Mediation
		1. Mediation in interpersonal conflict
		2. Peer mediation
		3. Community mediation
		4. Mediation in international conflict
7. Effectiveness of practical work of local mediators and joint problem-solving in community conflict
8. Introduction to conflict analysis (types; ABC Triangle, conflict tree, onions)
9. Preventive diplomacy
10. Multi-track diplomacy
11. Methods of constructing early warning mechanisms